managedIP HOSTED

Unified Communications Mobile User Guide

INSTALLATION

To install managedIP UC on a mobile device:

1. Visit the Google Play or Apple App Store.

2. Search **TDS managedIP UC**.

3. Click **Download/Install App**.

LOGGING IN

To login to managedIP UC:

1. Press [icon].

2. Enter the managedIP web portal **Username** and **Password**.

3. Check **Remember Password** (optional).

4. Check **Sign-In Automatically** (optional).

 ✓ **NOTE:** If this option is selected, automatic sign-in will occur on future launches of managedIP UC.

5. Press **Sign-In**.

6. Press **OK** to acknowledge e911 disclosure.

 ✓ **NOTE:** The e911 disclosure will appear every time when managedIP UC is launched as a reminder that calls should not be placed from a softphone, unless it's the user's registered physical location.

INITIAL PHONE SET-UP

Required Call Settings

Device Telephone Number and Anywhere.

To configure Device Telephone Number and Anywhere:

1. Press [icon].

2. Press [icon] for Call Settings.

3. Press **This Phone Number** (Android) or **iPhone Number** (iPhone).

4. Enter the **Mobile Device Number**.

5. Press **OK**.

6. Press **Anywhere**.

7. In new window, Press **Add Locations Icon**.

Anywhere

Use your selected phone's ("Locations") as an extension of your business phone number and dial plan.

☐ Alert All Locations

Locations   +
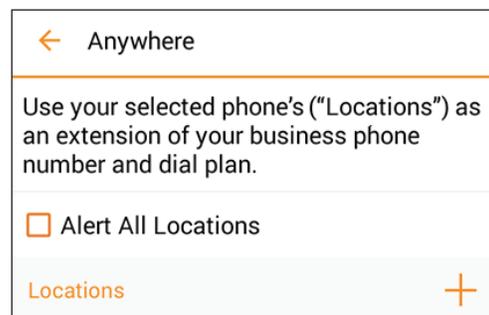
8. Press **Telephone Number**.

9. Enter the **Mobile Number**.

Telephone number

6085551234

OK   Cancel
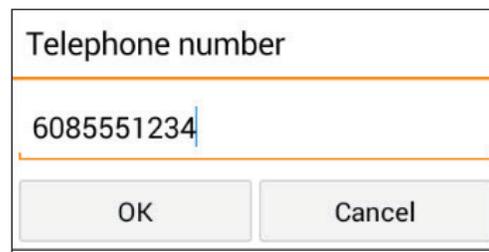
10. Press **OK**.

 ✓ **NOTE:** The mobile device number entered must be the same number that was entered in Step 4.

11. Press **Add**.

 ✓ **NOTE:** The Call Through outbound dialing option will now be present when placing a call.

managedIP HOSTED

Unified Communications Mobile User Guide

Optional Call Settings

Anywhere – provides a user with the ability to manage incoming calls on their mobile device.

To configure Phones to Ring:

1. Press ▤ .

2. Press ⚙ for Call Settings.

3. Press **Anywhere**.

4. Press **Add Locations Icon** ⊕ .

5. Enter the telephone number.

6. Press **OK**.

7. Check: Enable location.

8. Enable Answer Confirmation (optional).

9. Press **OK**.

Dialing Options – allows a user to manage the network used when placing a call.

To select the network when placing a call:

1. Press ▦ .

2. Enter telephone number.

3. Press 📞 .

4. Press Dialing Option:

Select Dialing Service

Internet Call (VoIP)

Call Through

This Phone

✓ **NOTE:** The number displayed in the Caller ID to the recipient will vary based on the network selected as outlined in the table below.

Dialing Option	Network Used	Number Displayed
VoIP Call	Cellular Data or Wi-Fi	Desk Phone
Call Through*	Cellular Network	Desk Phone
Mobile	Cellular Network	Mobile Phone

* Call through is the recommended Dialing Option.

Pull Call – Allows a user to connect an active call from their desk phone to their mobile phone seamlessly.

To pull an active call from the desk phone to the mobile phone:

1. Press ▦ .

2. Press ⬚ .

3. Press **Pull Call**.

4. Press **Dialing Option**.

Video Call – allows a user to place and receive a video call with their mobile device.

✓ **NOTE:** This service uses the built-in camera on the mobile phone. Video calls can only be placed to a video-enabled device and require a strong signal to support bandwidth requirements.

To place a video call:

1. Enter telephone number or select Contact.

2. Press 🎥 .

To receive a video call:

1. The mobile device rings.

2. An incoming video call screen presents.

managedIP HOSTED

Unified Communications Mobile User Guide
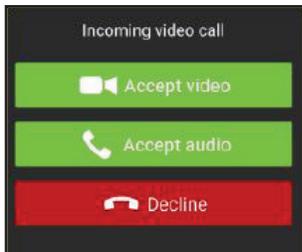
3. Press **Accept Video**.

> ✓ **NOTE:** When signed in to the mobile application, it is recommended to disable features that route calls from your desk phone to your mobile phone (e.g. Call Forwarding, Simultaneous Ring) to avoid interruption with VoIP calls.